

Managing your bill during a work disruption at Canada Post

As you might know, there could be a work disruption at Canada Post. This means that delivery of your paper bill could be delayed or interrupted. Also, if you normally mail in your payments you could be affected.

To help make sure you can get your bill, consider switching from paper to online billing.

With online billing, you'll receive an email notification as soon as your bill is ready. Then, just sign in to My Account to view, download and print a PDF version of your bill.

Already switched to online billing with My Account? Great, you're all set. If you'd like to switch now see our steps below. And remember, you can always view your bill and make a payment on My Account online.

Switch from paper to online billing

1. Register to My Account
2. Check your emails to activate My Account
3. Sign in to My Account
4. Welcome to My Account! You can now view your bill and payment history, check your usage and much more...

Pre-authorized payments

Setting up pre-authorized payments can help you pay your bill on time and avoid late fees. Here are a few ways to set up pre-authorized payments on your account:

- Send us a void cheque by email or fax
- Send us a pre-auth payment form by email or fax
- Call us to set up payment directly to your credit card

Last updated: October 18, 2018